



## Our services include:

- Accounting Assistance
- Cash and AR Reconciliation
- Clinical Provider Survey
- Interim Staffing
- Lease Standard Assistance
- Operational Reviews
- Outsourced Internal Audit
- Project Management
- Policies and Procedures
- Revenue and Expense Analysis
- Revenue Cycle Assessments
- System Conversions

## Too many tasks and not enough time? Our Resource Solutions team is ready to help!

Draffin Tucker takes great pride in the resources available directly to our clients. Our firm offers a wide range of services that extend beyond financial statement audits, assurance services, and preparation of tax filings.

Our professionals provide cost effective, tailored solutions to help your organization reduce the backlog of projects and accomplish tasks by critical deadlines. We can also serve as an objective point of view for evaluation of processes, initiatives, and system conversions. We assist accounting and finance departments on special projects, temporary work, or coverage for extended absences. Each engagement is specifically built for your needs.

## Consider these typical workplace challenges:

- You have employees who work really hard, but they just can't seem to complete their daily tasks or the "big project."
- The number of items on your "to do" list keeps growing.
- A key staff member has left the company or is out on leave.
- A recent system conversion is causing data issues and reporting challenges.



“Draffin & Tucker professionals have been exceptional in their roles at our hospital. Their experience and knowledge has proven to be invaluable to us. They embrace our organization and fully engage themselves in our problems and challenges. Draffin & Tucker demonstrates a true commitment to our success.”

~ *Director of Accounting*

## Success Factors

**Industry Knowledge:** We have a variety of experiences helping large and small organizations with an emphasis in healthcare. Our professionals are ready to work side by side with you to meet today’s challenges in a changing environment.

**Fees:** Our fee structures are tailored to fit the needs of your organization. Whether the projects are specific monthly tasks or more extensive ongoing assistance, we can design a project for your budget.

**Services:** We are committed to your success. We carefully select individuals with the experience and technical background that best fits your need. Our professionals will partner with you to help achieve goals, assess processes, and make improvements.

**Transfer Knowledge to Your Staff:** Our goal is to provide the necessary tools and resources to improve your internal processes on a going forward basis. We ensure your staff is trained and ready to continue themselves.

**Value-Added Resource:** Organizations experience regular employee turnover, staffing challenges, and other absences. Our professionals are prepared to help where you need us the most, without downtime. We quickly grasp the tasks, getting your important projects completed by the critical deadlines.

**Reputation:** The single most important factor separating us and other firms is our strong reputation for high quality, value-added, and timely service. We are here to serve you.

We believe the quality of client service that Draffin Tucker provides is unequalled, and our clients agree. We received a client satisfaction score of 93%, more than four times the industry’s average of 19%. This means our clients scored us 9.3 on a scale of 1-10 on how likely they were to recommend Draffin & Tucker to a friend or colleague.

Becoming your trusted advisor and business partner is our ultimate client service goal.



If you would like to speak with one of our Resource Solutions experts, contact:

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